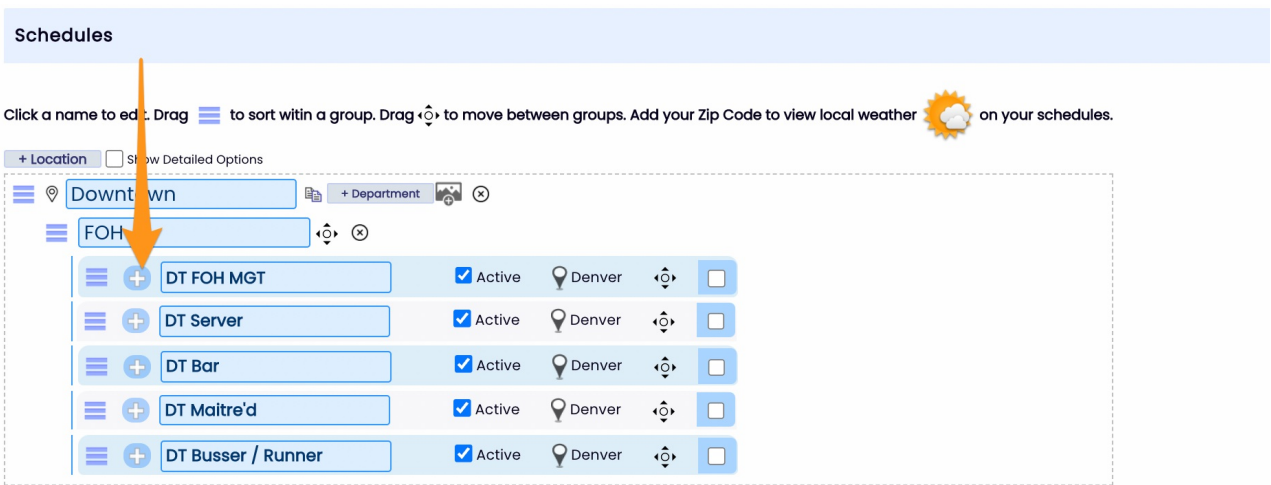


Integrating Tripleseat with a Teamwork Schedule

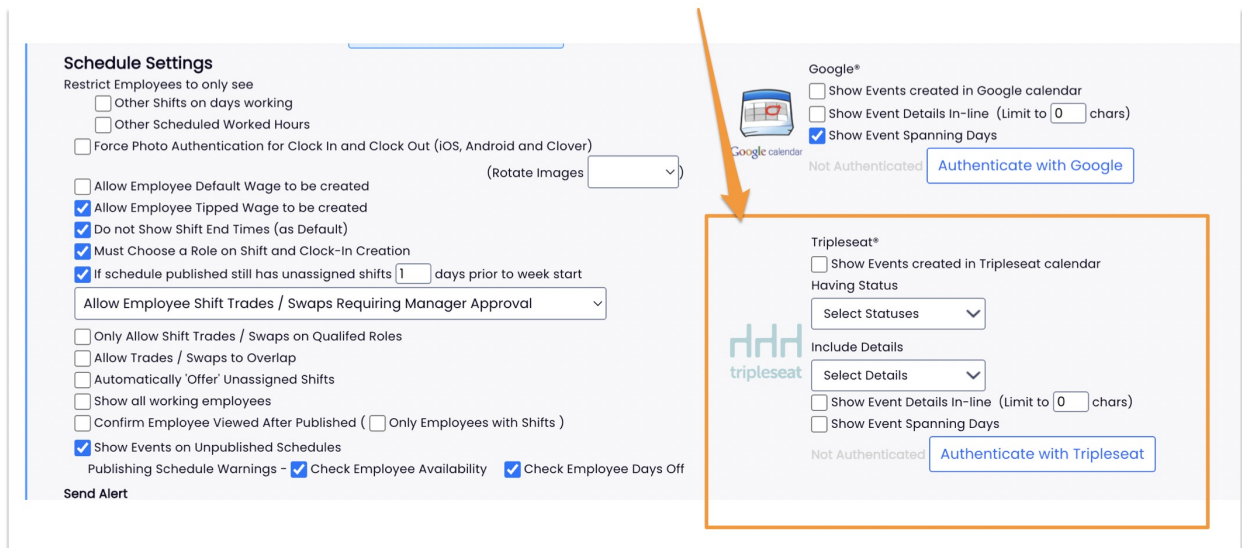
Last Modified on 06/19/2025 2:19 pm MDT

Teamwork now offers an integration with Tripleseat®, the leading restaurant event management software. You can associate your schedules in Teamwork with rooms from your Tripleseat® account for real-time event updates.

Navigate to schedule settings from the Gearwheel > General Settings. Click the plus sign on the schedule you'd like integrated with Tripleseat®.



Below the Google calendar authentication and sync settings, you will see the Tripleseat® settings.



When you click "Authenticate with Tripleseat," you will be prompted with the following

screen.

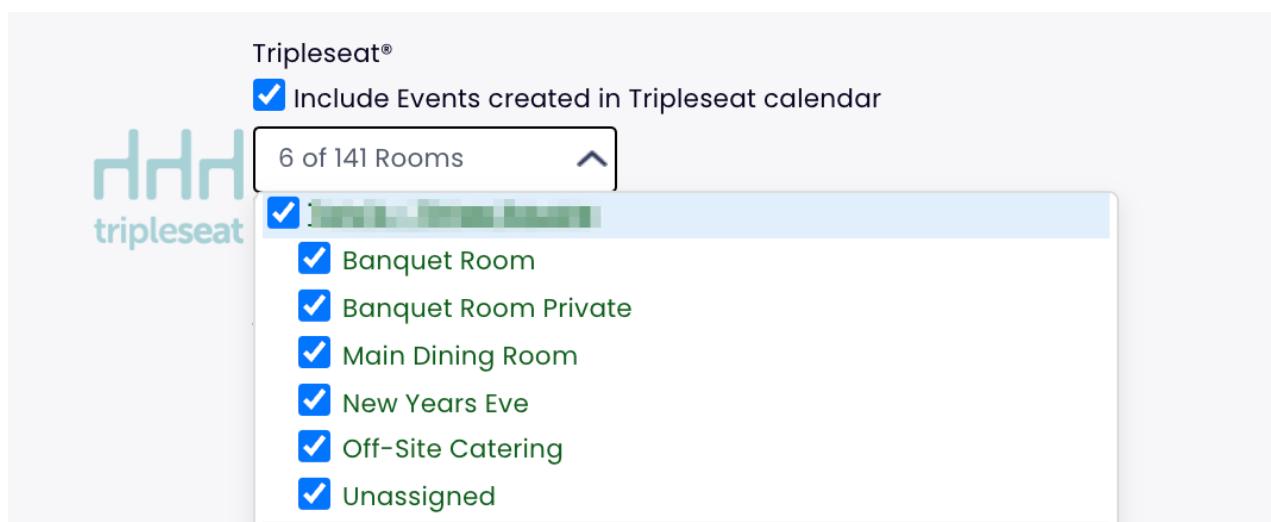
Please Enter Your Tripleseat API Keys

Public Key:

Secret:

"You'll need to attain your Tripleseat account's public token and secret key. This can be found by logging in to your Tripleseat account and going to *Settings* -> *Tripleseat API*. If you don't have access to this area, you'll have to request it from the customer admin." (<https://support.tripleseat.com/hc/en-us/articles/205820987-API-Authentication>)

When you enter these credentials, you will have opened a real-time sync with Teamwork. You can then choose exactly which "rooms" apply to this Teamwork schedule.



And now, from the schedule view, you'll be able to see your TripleSeat® events populate (and update in real time.)

You can use the following filter to determine which events populate the calendar.

Having Status

Select Statuses

- All Statuses
- Prospect
- Tentative
- Definite
- Closed


Sun Jan 23 (24)	Mon Jan 24 (24)	Tue Jan 25 (24)	Wed Jan 26 (24)
<p>Add ▾</p> <p>☀️ Clear throughout the day. 0% (18°F - 39°F)</p>	<p>Add ▾</p> <p>☁️ Possible light rain in the afternoon. 44% (21°F - 35°F) ❄️ Light snow for the hour.</p>	<p>Add ▾</p> <p>☀️ Partly cloudy throughout the day. 4% (19°F - 36°F)</p> <div style="border: 2px solid orange; padding: 5px;"> <p>🔍 7:00pm - 10:00pm Kustomer Sales Kickoff 2022 ☎️ ██████████@██████████.com (██████) ██████████ Status: ██████████ PROSPECT Rooms: Banquet Room Guests: 65</p> </div>	<p>Add ▾</p> <p>☀️ Partly cloudy throughout the day. 10% (19°F - 40°F)</p> <p>🔍 3:30pm - 6:30pm Jordan Shasha jordan██████████@██████████.com (██████) ██████████ Status: ██████████ PROSPECT Rooms: Banquet Room Private Guests: 100</p>

You can even click on the event name to reveal details, and a subsequent link directly to your TripleSeat® account!

Event Details

Having a sales kickoff event. Looking for a location for large group dinner and possibility of private rooms if also available.

Planner Times Square



If you need any assistance setting up this integration, reach out to support@dolcesoftware.com and a representative will be with you ASAP.