Audit / Amount Off Tool

Last Modified on 12/12/2022 1:17 pm MST

Look for Tips that don't have a Rule or Template

In the following example, we're looking for \$20.00

Press the AUDIT button, to view all tips from the POS



In this example, we see General Manager tips, which may not have a rule set.

Tip Bundle Navigator Thu Jun 2, 2022	Tip Calculator for '428 F St-Patricks Gaslamp Pub FOH' - Thu Jun 2nd, 2022										
428 F St-Patricks Save All Delete All Bundle Total (w/o Cash) \$402.67 Cash \$0.00 POS Total (w/o Cash) \$422.67 Audit / Amt Off Help Audit / Amt Off S-20.00	Clock-In Breaking: Include All if in Day Part Pooling Ownership Labor from 3 of 3 Schedules 8 of 8 Roles Selected Tip Source: 428 F St-Patricks Gaslamp Pub FOH, 428 F St-Patricks Gaslamp Pub MGT, 428 F St-Patricks Gaslamp Pub JAN Roles: No Role, Barback, Bartender, Door host, Door man/ host, General manager, Janitorial, Owner										
View Summary of Paylell Tips • O Bar AM 4:00am to 5:00pm \$116.00 CC • O Bar PM 5:00pm to 4:00am \$286.67	Note: Tip Imports sync to 1 minute intervals Use Default Day Parts or Tip Templates: Select a Template Apply Tip Bundle: Tip Bundle @ 4:13:58pm										
CC P Barback Allocation 5:00pm to 4:00am P Door Host / Security Allocation	Full Div - 4:00am to 4:00am From 4:00am to 4:00am Save as Default Notes:										
5:00pm to 4:00am	POS CC POS POS AutoGr Cash Cash Net Net Employee Add + POS CC Override AutoGr Override Pmpt Override Total Sales Sales 428 F st-Patricks Gastamp Pub MGT 20.00 0.00 0.00 20.00 20.01 % 96 55										
\$0 \$ 0 al Hourly 0.0%	Biowin, Cameron Bartender 234.00 0.00 0.00 234.00 49.58% 471.92										
al Salary + Hrly 0.0% % (428 F St-Patricks Gastamp Pub FOH 0.00										

To resolve, here are some possible solutions:

1. Add a rule for General Manager in existing or new tips templates.

2. E-mail the issue and goal tosupport@dolcesoftware.com

3. If this event is atypical and you just need a one-off solution,**add** the missing amount manually to an existing tips bundle and save (see below).

Tip Bundle Navigator Thu Jun 2, 2022					Tip Calculator for '428 F St-Patricks Gaslamp Pub FOH' - Thu Jun 2nd, 2022										۲
428 F St-Patricks Gaslamp Pub FOH		Save All	Delete Al		ock-In Breaking: Tr	uncate at Day Part	l abor 🗌								
Bundle Total (w/	o Casl	h)	\$422.67	, P	ooling Owners	hip	from	1 of 3 Sche	edules		\sim	1 of 5 Roles Se	lected	\sim	
Cash \$0.00							Tin	Source: 42	8 F St-Patr	icks Gas	lamp Pub	FOH			
POS Total (w/o Cash) \$422.67					Roles: Bartender										
Audit / Amt Off Help Good! \$0.00					← Tip Bundle Detail										
					Bar PM - Tip O	wnership									
					5:00pm to	4:00am \$306.67 (сс					by Tech Su	pport @Jun 3	3, 3:09pm	\otimes
View Sum	mary c	of Payroll Ti	ips												
● O Bar AM 🛛 🛞					Note: Tip Imports sync to 1 minute intervals										
4:00am to 5	5:00pm	n \$116.00 (00		ſ	Use Default Day Pr	arts or	r Tip Temp	lates:	Select	a Templat		7		
• O Bar PM	1.00 am	- ¢206 67	⊗ 		(a rompiae				
B Door Host	+.000m	1 \$300.07			Tip Bundle: Bo	ar PM									
Allocation				Choose a Tir	me Ranae	From	5:00pm	to 4	.00am	Sa	ve as Default				
5:00pm	to 4:0	0am			onocco a m	nontango		(electronic							
							Noto	e.							
Woon				/			Note	·s.							
	2021	Budget	Schedule		Team Share	1								% of	
	\$0		\$		Employee	€ Add +		POS CC	POS CC Override /	POS PO	OS AutoGr Override	Pmpt Override	Total	Net Sales	Net Sales
al Hourly	0.0%		0	0	428 F St-Patrick	ks Gaslamp Pub FOH neron Bartender		234.00	254.0	0.00		0.00	254.00	53.82%	471.92
al Salary + Hrly	0.0%	%	0		428 F St-Patrici	ks Gaslamp Pub FOH		25.40		0.00		0.00	25.40	10°/T	0.00
					Door Host	. 7 Security Burtender	90	25.40	<u> </u>	0.00		0.00	25.40	10%	0.00
					8 Barback	Sartender		0.00	\	0.00		0.00	0.00	0%	0.00
A-Z Roles AM/PM R	Roles	Groups 🢡	PDT	0	A28 F St-Patrick Shetler, Lau	ks Gaslamp Pub FOH Iren ^{Bartender}		52.67		0.00		0.00	52.67	22.15%	237.79
428 F St-Patricks Gaslamp Pub				P 428 F St-Patrick Door Host	t / Security Bartender		5.27		0.00		0.00	5.27	10%	0.00	
428 F St-Patricks Gaslamp				& 428 F St-Patrick	<mark>cs Gaslamp Pub FOH</mark> Bartender		0.00		0.00		0.00	0.00	0%	0.00	
								\$306.67		0.00		\$0.00	\$306.67	43%	\$709.71
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NOTE: When overriding the current tip amount of \$234, you must add the missing amount to it. \$234 + \$20 = \$254