

Audit / Amount Off Tool

Last Modified on 12/12/2022 1:17 pm MST

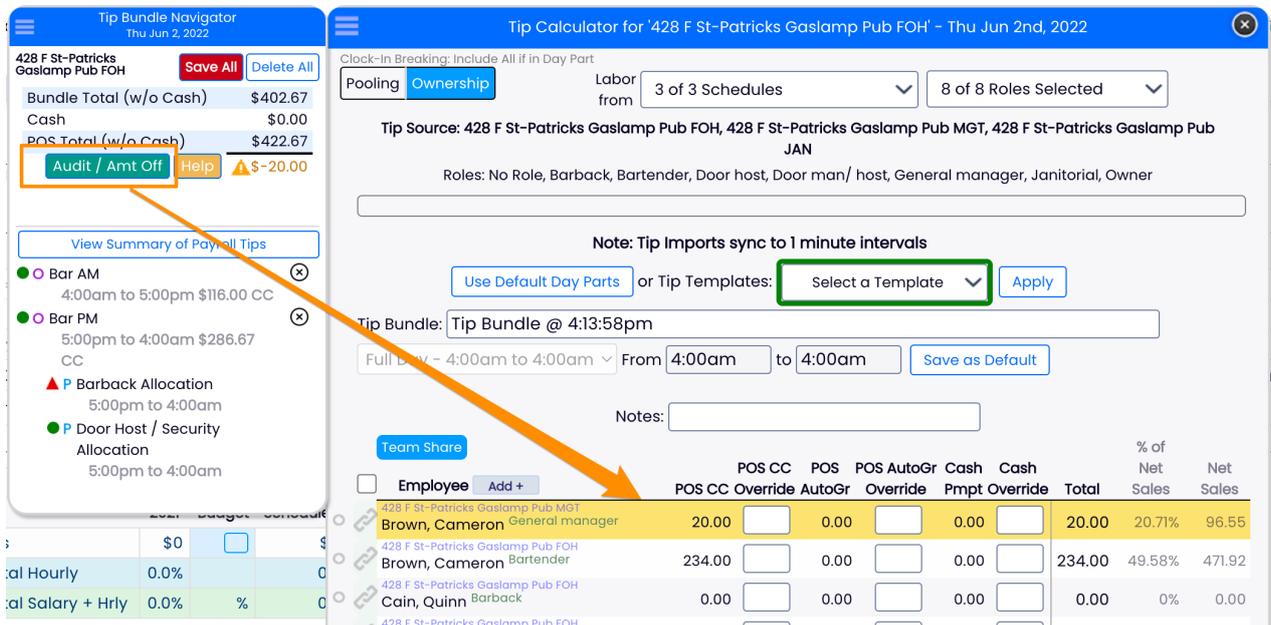
Look for Tips that don't have a Rule or Template

In the following example, we're looking for \$20.00

Press the **AUDIT** button, to view all tips from the POS



In this example, we see General Manager tips, which may not have a rule set.



To resolve, here are some possible solutions:

1. Add a rule for General Manager in existing or new tips templates.
2. E-mail the issue and go to support@dolcesoftware.com
3. If this event is atypical and you just need a one-off solution, add the missing amount manually to an existing tips bundle and save (see below).

Tip Bundle Navigator
Thu Jun 2, 2022

428 F St-Patricks Gaslamp Pub FOH

Bundle Total (w/o Cash) \$422.67
Cash \$0.00
POS Total (w/o Cash) \$422.67

Audit / Amt Off Help Good! \$0.00

View Summary of Payroll Tips

- Bar AM 4:00am to 5:00pm \$116.00 CC
- Bar PM 5:00pm to 4:00am \$306.67 CC
- Door Host / Security Allocation 5:00pm to 4:00am

Tip Calculator for '428 F St-Patricks Gaslamp Pub FOH' - Thu Jun 2nd, 2022

Poolings: Ownership Labor from: 1 of 3 Schedules 1 of 5 Roles Selected

Tip Source: 428 F St-Patricks Gaslamp Pub FOH Roles: Bartender

Tip Bundle Detail: Bar PM - Tip Ownership 5:00pm to 4:00am \$306.67 CC by Tech Support @Jun 3, 3:09pm

Note: Tip Imports sync to 1 minute intervals

Use Default Day Parts or Tip Templates: Select a Template Apply

Tip Bundle: Bar PM Choose a Time Range From 5:00pm to 4:00am Save as Default

Notes:

Employee	POS CC	POS CC Override	POS AutoGr	POS Override	Cash Pmpt	Cash Override	Total	% of Net Sales	Net Sales
428 F St-Patricks Gaslamp Pub FOH Brown, Cameron Bartender	234.00	254.0	0.00		0.00		254.00	53.82%	471.92
428 F St-Patricks Gaslamp Pub FOH Door Host / Security Bartender	25.40		0.00		0.00		25.40	10%	0.00
428 F St-Patricks Gaslamp Pub FOH Barback Bartender	0.00		0.00		0.00		0.00	0%	0.00
428 F St-Patricks Gaslamp Pub FOH Shetler, Lauren Bartender	52.67		0.00		0.00		52.67	22.15%	237.79
428 F St-Patricks Gaslamp Pub FOH Door Host / Security Bartender	5.27		0.00		0.00		5.27	10%	0.00
428 F St-Patricks Gaslamp Pub FOH Barback Bartender	0.00		0.00		0.00		0.00	0%	0.00
TOTAL	\$306.67	0.00	\$0.00		\$0.00		\$306.67	43%	\$709.71

Print Save

NOTE: When overriding the current tip amount of \$234, you must add the missing amount to it. $\$234 + \$20 = \$254$